



Motivation – how did we get to researching this area?

Problem – system modeling isn't scalable to a large number of preservable models with regards to process performance and management

Research Scope - to what does this apply?

Hypothesis – a new modeling process (encompassing new administrator and user processes)

Experimentation – what can we do to understand whether this hypothetical environment scales? How can we make such an environment manageable? Results – what did we learn?

Outlook – where should further research focus attention?

## Please...

- Tell me to slow down
- Ask questions as they come to mind
- Ask for clarification if necessary
- Argue my logic
- Eat the food

## Definitions

- Differential
  - A foundation and the changes to the foundation
- Virtualization
  - Abstracting computer hardware
- Large-Scale
  - A shared environment supporting simultaneous multiuser modeling with at least 20 users
- System
  - An operating system
- Model
  - An representation of an entity

Virtualization

•Enables a user to run simultaneously multiple operating systems upon a single computer

- •In this sense its VMware Workstation
- Differential

•Only save the differences.

•Analogous to a database – for example, a foundation is defined (as schema) and only differences (as records) are saved RATHER than storing many copies of the database schema, conceptually we store one and store its entries

•In this sense, its linked clones based on a template

•Model

•Remember the diorama of the volcano and dinosaurs in 2<sup>nd</sup> grade? That was a model. It wasn't real. It was a representation of a situation.

•Remember when you connected the first cable in Netlab or Syslab? Those labs are models because use the labs as a foundation for scientific observation and experimentation.

•In the sense of this thesis, a system model is an operating system instance, eg virtual machine or an OS installed on a workstation (perhaps via Ghost imaging)

•Large-scale



#### Applied systems learning

•The foundation of mine and many of your bachelors of science in ANSA. This is an entire bachelors program focused around actually playing with technology in order to learn practicality and complexity of technology.

#### Labbie

•started as a labbie in my first quarter at RIT.

•I suffered through the painstaking manual pre-lab process. A pre-lab is the process by which student workers PREPARED environments prior to student interaction.

At one point there were entire teams of students who focused on making these images – across a wide variety of unique hardware combinations. So, this process also included making images every time new hardware comes.
When I started, floppy disks contained a ghost exe and the driver specific to the team.

•When I started, floppy disks contained a ghost.exe and the driver specific to that workstation

•Then, we changed from room specific floppies to room specific CDs.

•From there, we went to PXE booting with room specific drivers and universal driver sets.

•In the three years 2004-2007, there were three different imaging solutions. We kept trying to make student oriented imaging faster!

•In 2006, RIT bought a new file server to increase throughput!

•Server Administration - Fully understanding the capabilities of Windows AAA •580 students – this is one example where we justify having a modeling environment. It is clear that this is important



•Coop – Began using VMware in nearly all modeling occurrences

•VM is becoming widely acceptable as a modeling solution for academic and industry – for example, in SANS and Blackhat trainings give trainees a virtual machine. For example, RLES. We teach on the basis that virtualization is a similar enough environment for systems-related material. For example, 585, 886, 760, 761, etc etc.



•Worked on virtualization projects

Laura, Tom and I pushed to have the an environment implemented in 20063
Ron and Tom revisited the environment by showing faculty a working implementation in 20073.

•Bill, Tom and I compiled our findings into a paper accepted to the ACM Special Interest Group for Information Technology Education

•It is clear that this thesis is a culmination of my efforts at RIT. From Labbie to Grad student, I've always sought to increase efficiency in the lab environment where we model systems to learn.



#### •User Perspective

•Saving/Restoring models is an assumption for this research. It should be easily understood that the ability to save work is beneficial to a process.



•Single workstation – application/configuration modeling, but modifications persist; therefore we feel the effects of a model after the modeling is done with. For example, I might install IE8 beta to see if it works with my new website, but then I have to deal with having IE8 on my machine!



Multiboot, commonly referred to as dual-boot or triple-boot is a method that enables an OS boot menu where you can select which OS to boot Only one OS boots in the end



•Extra hardware –

•full system modeling where modifications are easily erasable.

•If you have a spare machine, you can just setup the OS twice and configure systems similarly to run tests on a workstation that you "don't care about"

•There is still the issue of having to install the OS on the spare

•Further, saving observable models is difficult unless you have additional hardware

•We will see that this type of solution doesn't scale as well as others.



•\$\$\$ - Not all modeling labs are as fortunate as NSSA RIT.



#### Server v Desktop

•Still have this notion to decide upon



•This research assumes that an many, powerful workstations exist in an organization that requires system modeling

•SYSLAB: 272 GHz CPU with 240 GB memory



## Other virtualization solutions

- Minimal guest operating system support (solely Linux-based with User-Mode Linux or Microsoft-based with Microsoft Virtual PC)
- Minimal usage of differentiating disks or linked clones
- No physical host image deployment solution
- Claims that VMware costs too much



# Sample Environment (SYSLAB)



## Some assumptions

- Preserving a model is beneficial
- Active Directory in-place and used
- More aggregate computing resources in workstations than servers
- VMware Workstation is cheap
  - Free for academia
  - \$65 per workstation if at least 250 workstations

# A new modeling environment



- System modeling takes place in a virtual machine
- Workstations operate multiple virtual machines
- Multiple users share multiple workstations
- User-specific virtual machines are based on premade templates
- User-specific virtual machines are stored on a central server
  - Storage differs from execution point



VMware was chosen because of the wide guest-operating system support











## Experiment: Management Tasks

- Infrastructure Setup and Maintenance
- Workstation Deployment
- Template Creation
- Template Refresh



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How do we get the operating system to each workstation?

Third-party driver accountability

Time-consuming to learn processes – but not much different than learning Ghost or TrueImage processes

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- Infrastructure Setup and Maintenance
- Workstation Deployment
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- Template Refresh



Time consuming process to initialize the repository of templates, but it is a one-time process – no more refreshes when hardware occurs.

## Experiment: Management Tasks

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- Maintain a template repository
- Uphold consistent templates across all workstations
- Solutions
  - Re-deploy entire OS image new templates
  - Copy templates from server to workstations
    - Differential copy using Robocopy...
    - Multicast using wdsmcast...
  - Differential multicast with Robocopy+wdsmcast
    - Details in document

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## Experiment: Management Tasks

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- Workstation Deployment
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#### Automation facilitates three of the four tasks





- What does scalability mean?
- How do you measure scalability?
  - High-level measurement of time to prepare
  - Low-level measurement of component performance during preparation

Scalability

•as the number of models increases, model

setup/preparation/preservation/use is not adversely affected. For example, in the traditional environment, when 80 custom models – ghost images, were being imaged, the whole SysLab suffered.

Measuring scalability

Device performance

Process time



•Execution point matters – attempted restoration with direct modification of 60 models and failed! Fallback plan is cache-and-update which appears to be less resource intensive.

- Restoration Time Experiment
  - Ghost imaging versus linked clone caching
  - Start restoration process
  - Have image or VM write file when done
  - Calculate difference from start to finish to get restoration time

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•Measuring scalability

•Device performance

Process time

45

#### Restoration Time Experiment (minutes)

	1	30	60
Imaging	21.57	70.51	146.41
DiffVirt- XP	3.17	3.48	5.37
DiffVirt- Vista	4.81	3.68	4.77











# Direct Modification Characterization Initialize Linked Clone

Workstation OS	Reads	Writes	Read %	Write %
ХР	28	4185	0.7	99.3
Vista	31	1192	2.6	97.4

# Direct Modification Characterization Restore Linked Clone

Workstation OS	Reads	Writes	Read %	Write %
ХР	3,940	3,804	50.88	49.12
Vista	7,699	4,598	62.61	37.39

# Direct Modification Characterization Shutdown Linked Clone

Workstation OS	Reads	Writes	Read %	Write %
ХР	3,037	6,411	32.14	67.86
Vista	3,664	6,831	34.91	65.09







## Experiment: Efficient Usage

Multiple linked clones per workstation

Increase workstation resource utilization

Decrease workstations per user

Increase modeling environment efficiency





•Satisfies modeling requirements

•By Using VMware Workstation, users can model entire systems with added benefits

Manageable

•Windows is very scriptable!

•Deploying workstation OS is doable

•Updating templates is doable

Scalable

•Restoration scales with the cache approach, and should work for the update approach as well

Resource Utilization

More lab utilization

- •More resource utilization
- More resource optimization

## Applicability to...

- Development firms
  - Software development/testing
  - OS development/testing
- Research firms
  - Forensics, Malware, Protocols
- Universities
- High Schools?
- Hands-on Certification Workshops





